



Techlynx – VIC
 22 Melrich Road
 Bayswater VIC 3135
 Tel: (03) 9887 4742
 Fax: (03) 9887 4721

Techlynx – NSW
 441-3 Buckingham St
 Albury NSW 2640
 Tel: (02) 6023 1288
 Fax: (02) 6023 1277

ACN: 082 329 182
Mailing Address
 PO Box 982
 Lavington NSW 2641

ABN: 46 082 329 182
Internet
sales@techlynx.com.au
www.techlynx.com.au

RMA FORM

RMA Numbers are processed by Techlynx - NSW and valid for 7 days only.

All goods to be **RETURNED TO THE NSW OFFICE** only, with RMA number on the carton and paperwork.

Company **Tel**

Contact **Fax**

After 14 days from the date of invoice, goods returned for credit will be subject to:

Restocking Fees:

15 - 30 days 10% of invoice price
 31 - 45 days 20% of invoice price
 Damaged Goods 40% of invoice price

After 45 days from delivery, no goods will be accepted for credit

No goods will be accepted for credit if it is by fault of the Buyer or their customer's cancellation.

A service charge of \$25 may be charged where returns are found to be "no fault".

Reason for Return or Fault Details

Qty Returned	Invoice Date	Invoice No	Product Code	Serial No

RMA No.	Date	Via Tel	Via Fax	Return Type:	Fault	Credit	Restocking Fee:	10%	20%

Please complete or ✓ tick the appropriate boxes

Please note that returned goods will only be accepted provided:

1. Returned goods are complete with all accessories, disks, manuals, cables etc.
2. Returned goods are in their original packaging.
3. Returned goods are received at Techlynx in a pristine and saleable condition.

Notes:

Office Use only
 Return approved by: _____ Signature: _____ Goods rec'd on: _____
 Comment: _____
 Repair Comment _____ Replace from stock New Serial No _____
 Returned to Mfr on _____ Mfr RMA No _____ RMA completed on: _____